Deliver Great Video Content in the YouTube Age

April 28, 2009



PANELISTS









- Jason Djang White House
- Jeremy Ames EPA
- Denise Kennedy Anthology Communications (DOL, DOC, ED)
- Jeremy Swan NIH/NICHD/DIR



REGULATORY CONCERNS

508 Compliance

- Plan for it!

Transcribing is getting EASIER! (Gaudi)

Copyright issues/who owns media?

Security

Content: commenting & transparency

 User Generated Content



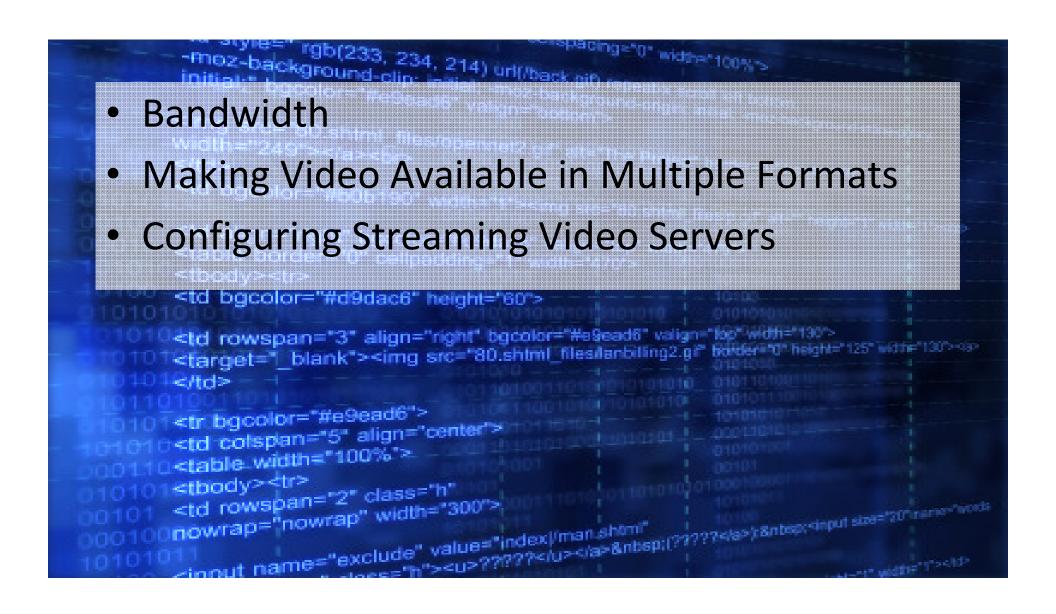
RESOURCES



Financial commitment

- Equipment
- Editing (software)
- Creative talent
- Hardware (servers, etc)
- Staff
 - Program, technology, multimedia, etc.

TECHNOLOGY



CULTURAL

- Approvals within an agency
- "ownership"
 - AV, program and Web staff
- "Video is too hard"
 - Dependence on text/materials
 - Worry about misinformation



National Institutes of Health

Eunice Kennedy Shriver National Institute of Child Health and Human Development

BIOVISUALIZATION

Home View Edit Login

<u>Dashboard</u> > <u>Biovisualization</u> > <u>Home</u>

◆ Home

Web Technology

Presentation

Animation

Home

Videography

DVD Production

Photography

Graphic Design

Custom Printing

Contact











QUESTIONS/COMMENTS









- Nielsen Company





734%





ONLINE AMERICANS WATCHED VIDEO





ONLINE VIDEOS VIEWED / MO.





ONLINE VIDEO / MONTH





AVG. VIDEO LENGTH



IT'S PEOPLE!

- Charlton Heston



background image: The Nielsen Company



Home Videos Shows Channels Community Search Upload

David Plouffe's Strategy Update - September 17, 2008

as pure Capitalism, it needs regulations to keep them from being irresponsible.



Related Videos

HealthReform.GOV

SEARCH

HOME ABOUT FORUMS CONTACT US

Archived Weekly Updates



NANCY-ANNE DEPARLE





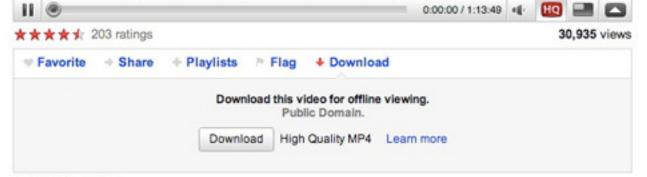




Subscriptions Videos Shows Channels Search Upload

Online Town Hall





- Statistics & Data
- Video Responses (0)
- Text Comments (257) Options

Post a Text Comment



More From: whitehouse





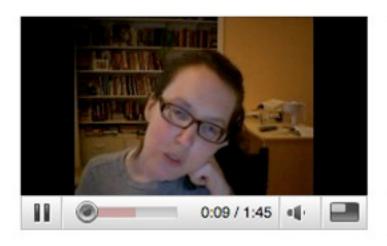
THE WHITE HOUSE BLOG

Friday, April 3rd, 2009 at 11:00 am

Open for Questions Follow-up: Kareem Dale

During the <u>online town hall</u> last week, the President answered quite a few of the top questions submitted through our <u>Open for Questions</u> tool. In addition to the fact that every question he answered during the internet-based section of the town hall was the top vote-getter in its category, he was also <u>asked questions by the audience</u> that closely resembled the top questions in other categories he hadn't gotten to, including the auto category and small business category.

There was one video question that we had particularly hoped to get to, however, and ended up missing out on. Watch the question submitted by Becky Blitch, and the video answer we recorded this week from Kareem Dale, Special Assistant to the President for Disability Policy:







EPA Home * Earth Day * Video Project

Earth Day Video Project

Share

Featured Video:



Play the featured video on YouTube EXIT Disclaimer

Scout troop 2077 wants you to make a Green Promise

Join the Earth Day video project!

What do you do to reduce your carbon footprint? Can you swim or play in the water near your home? What have you done to improve the environment in your home, school or workplace? Americans are getting involved in protecting our environment – please share your experience with the world!

Throughout the month of April, in honor of Earth Day on April 22, we'll feature videos you create. Your video can be instructional, inspirational, or testimonial. We're looking for videos that call others to action.

Your video might be funny or serious, entertaining or educational, quirky or enlightening. We don't expect you to enter television quality videos, we want you to share your stories.

How does it work?

- 1. Create your video, up to 90 seconds long (you can say a lot in a minute and a half!)
- 2. In your free YouTube account join one of the Earth Day Video project groups, below.
- 3. Enter one video in any category, or one in each category:
 - Reducing your earlier footnaint

Get email about the 2009 video and photo projects: Enter email address Go

Join our Earth Day Photo project

Play the featured videos on YouTube EXIT Disclaimer





Scout troop 2077 wants you Anchor encourages you to join to make a Green Promise the video and photo project.

[EXIT Disclaimer]





Kids talk about greening the Recycled Glass Artist Erica 2007 National Biodiesel Biery EXIT Disclaimer conference EXIT Disclaimer



Do you have an envirnomental story to tell? Join the Earth Day video project any time before the end of Aprill

Reduce your carbon footprint with public transportation [EXIT Disclaimer]





4 SHOW 'N TELL



background image: The Nielsen Company



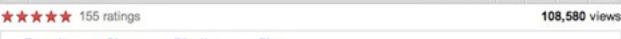
Videos Shows Channels Community Home

Search

Upload

myBO Tour





→ Share + Playlists Flag

MySpace Facebook Twitter (more share options)

- Statistics & Data
- Video Responses (0)

▼ Text Comments (52) Options

Sign in to post a Comment

moabb0mb (7 months ago)

Thanks Amy - I love the myBO site



More From: BarackObamadotcom



Barack Obama on the difference between McCain

50,641 views



Barack Obama on Ellen

7,222,767 views



"Plan for Change" Ad 723,925 views



Barack Obama on Letterman 1,419,212 views



"Sold Us Out" Ad 54,168 views

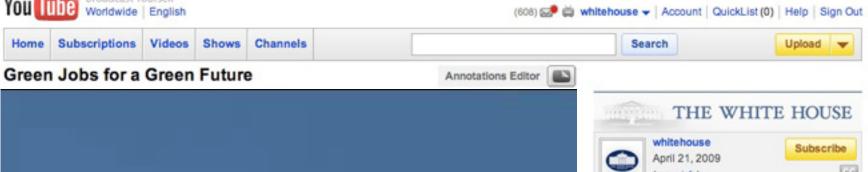
Related Videos



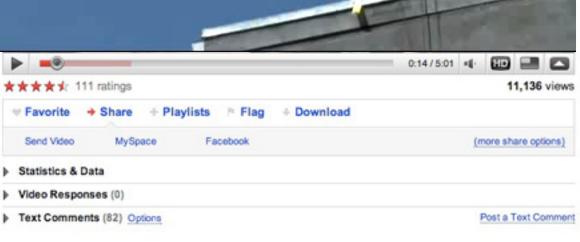
myBO: Personal Fundraising 3.068 views













More From: whitehouse



Briefing





background image: The Nielsen Company



THE WHITE HOUSE

Visit WhiteHouse.gov for all the facts, historical photos, and all the latest news from the Obama White House.

Pisit WHITEHOUSE.GOV

Channel | Videos | Favorites | Playlists | Subscribers

Videos (113)

Videos | Most Viewed | Most Discussed



4/25/09: Your Weekly Address

1 day ago 22,553 views whitehouse



Holocaust Days of Remembrance Ce...

2 days ago 2,256 views whitehouse



Press Conference



4/24/09: White House Press Briefing

1 day ago 1,253 views whitehouse



President Obama Greets the Gators

2 days ago 3,335 views whitehouse



The Commander in



Opening the Doors of Higher Educ...

1 day ago 3,989 views whitehouse



A New Standard of Openness

3 days ago 2,441 views whitehouse



Green Jobs for a



4/23/09: White House Press Briefing

1 day ago 864 views whitehouse



4/21/09: White House Press Briefing

4 days ago 1,755 views whitehouse



4/20/09: White House



Subscribe to whitehouse's videos



Seeing Green in Iowa

2 days ago 1,776 views whitehouse



A Call to Service

4 days ago 5,294 views whitehouse



At CIA Headquarters

YOU ARE IN: Video



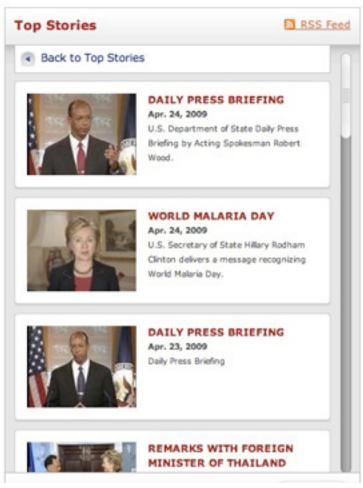


Daily Press Briefing

Apr. 24, 2009

U.S. Department of State Daily Press Briefing by Acting Spokesman Robert Wood.

Full Text



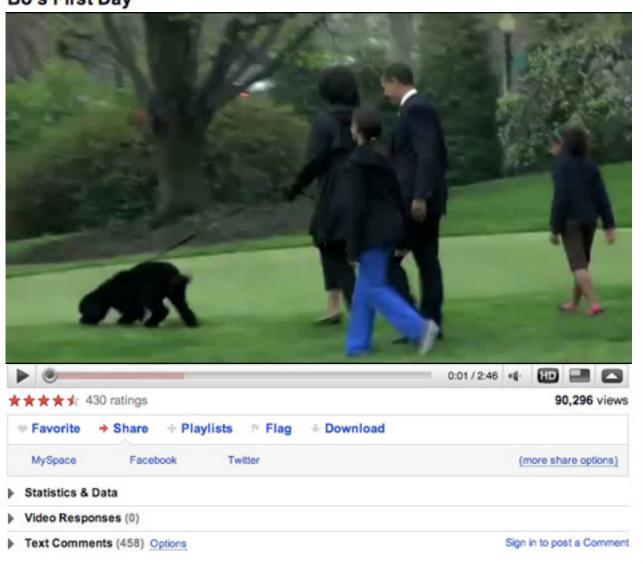


Upload



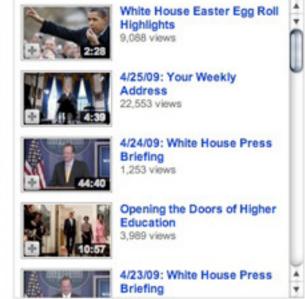
Home Videos Shows Channels Community Search

Bo's First Day





▼ More From: whitehouse



▼ Related Videos



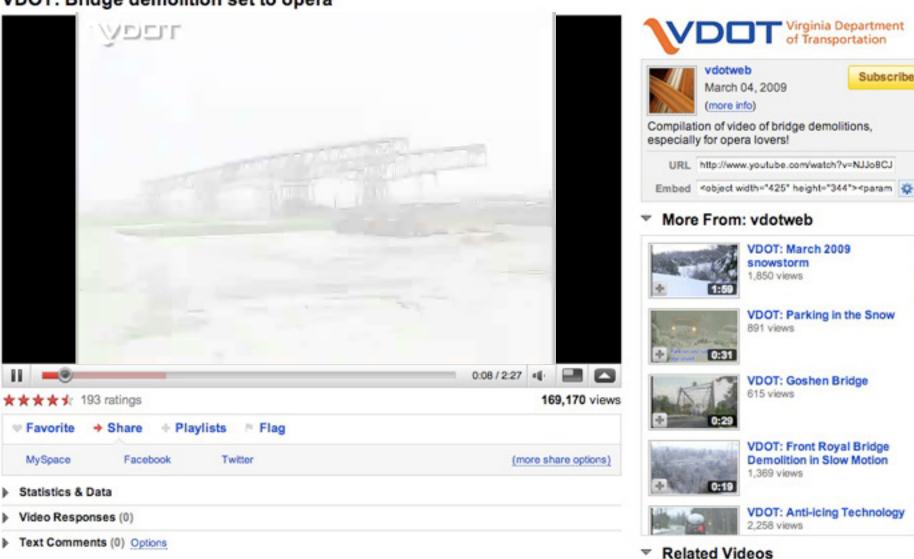


Subscribe



Videos Shows Channels Community Home Search Upload

VDOT: Bridge demolition set to opera





VDOT: Bridge demolition (with natural sound) 2.299 views







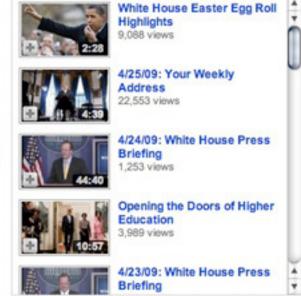
Home Videos Shows Channels Community Search

Bo's First Day





▼ More From: whitehouse



▼ Related Videos





♥ Favorite → Share + Playlists ► Flag → Download

MySpace

Facebook

Twitter

Digg

orkut Live Spaces

Bebo

hi5

Copy and paste this link into an email or instant message:

http://www.youtube.com/watch?v=ERIjfG0U3co

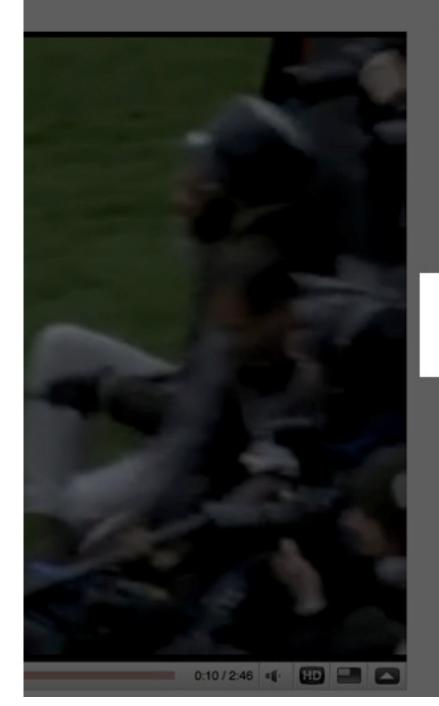
Send this video by email

Email this video

Want YouTube to send this Video?

Sign In or Sign Up now!

Statistics & Data



THE WHITE HOUSE



whitehouse

April 14, 2009

Subscribe

(more info)

Bo, the Obamas' Portuguese water dog, makes his debut. White House, April 14, 2009. (Public Domain)

URL http://www.youtube.com/watch?v=ERljfG0U3

Embed <object width="560" height="340"><param na 🕸



More From: whitehouse

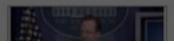


White House Easter Egg Roll Highlights 9,110 views



4/25/09: Your Weekly Address

22.553 views



4/24/09: White House Press



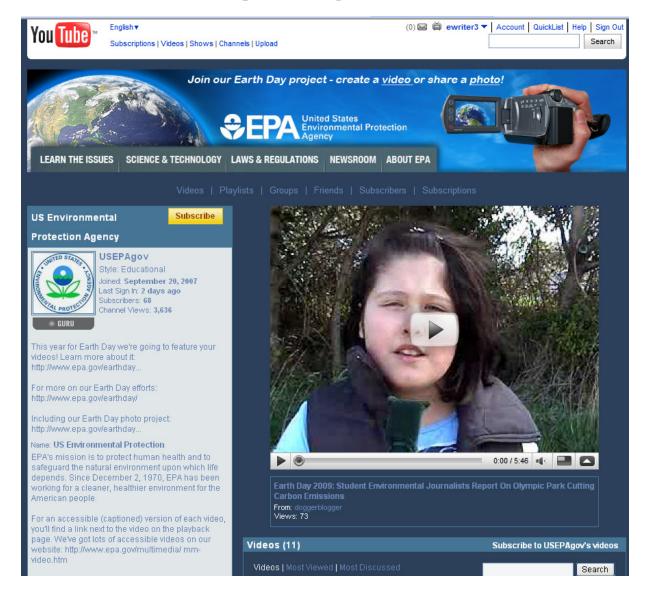


QUESTIONS/COMMENTS





SOME AGENCIES ARE ALREADY DOING IT



PUTTING YOUR AUDIENCE TO WORK:



The Radon Video Contest

WHY A VIDEO CONTEST?



 New generation of homebuyers to educate



Opportunity to engage our audience



 Test the effectiveness of usergenerated content in spreading our message

LEGAL, TECHNICAL & BUDGET – OH MY!

- Ask public to create a 30-60 second radon Public Service Announcements
 - Theme: Test, Fix, Save a Life
- Copyright and 508 compliance
- Got permission to offer a \$2500 prize to the winner





RUNNING THE CONTEST

- Contest rules and registration online
 - Avoid legalese
- Entries accepted on YouTube
- Evaluation criteria: Creativity & originality, quality, technical accuracy, message content
- Marketed using social media













RESULTS

- 30 entries received
- Over 20,000 views collectively to date
- Newspaper and radio coverage
- Model already being used by other EPA offices
- And the winner is...



Radon

Search: O All EPA This Area Contact Us You are here: EPA Home » Air » Indoor Air Quality » Radon » Video Contest

Radon Home

Where You Live A to Z Site Index

Frequent Questions

Glossary

Publications

Related Links

National Radon Action Month

Radon Health Risks

Who Can Test or Fix Your Home for Radon?

Radon and Real Estate

Radon Resistant **New Construction** (RRNC)

EPA Map of Radon Zones

Radon in Drinking Water

State Indoor Radon Grants (SIRG)

Kids, Students and Teachers

Hotlines

TV and Radio Ads

Video Contest



don: Test, Fix, Save a Life" which encourage Americans to test and fix their homes for radon, and we

Eddie's Story" submitted by Benjamin Schultz and Michael Gentilini.

s video and you're using Windows Media Player 10 you'll need to go under Play/Captions and Subtitles

v=WcvoZ1pP3ak EXIT Disclaimer

Go

XIT Disclaimer

imer

EXIT Disclaimer

About the Indoor Environments Division | Where You Live | Ask the Radon Expert | Site Index

EPA Home | Privacy and Security Notice | Contact Us

Last updated on Monday, January 12th, 2009. http://www.epa.gov/radon/videocontest.html

Print As-Is

QUESTIONS/COMMENTS



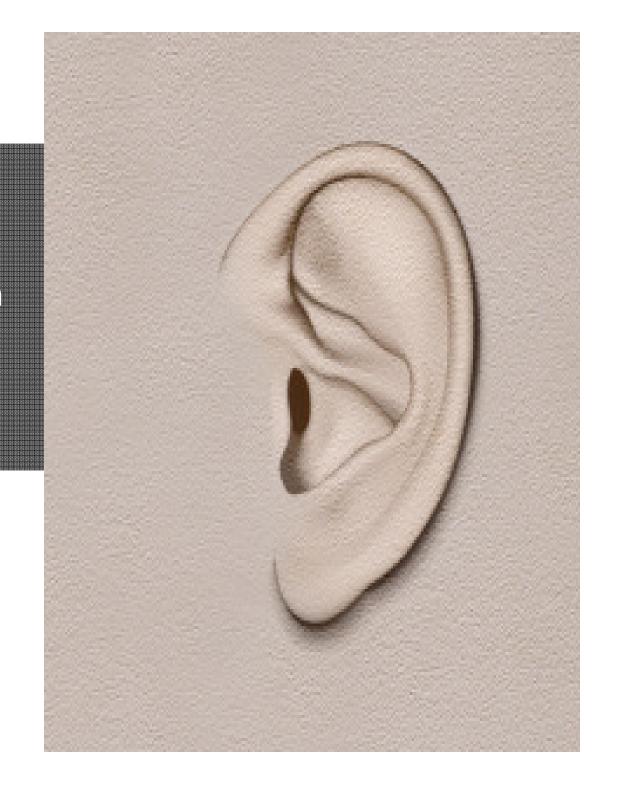
PLANNING

- Define purpose
- Who's my audience?
- How will I disseminate it?
- Understand your agency's process
- Form team (include AV/Web, Program)
- Plan for 508 Compliance
- Create an outline
- Storyboard/script
- Watch movie in your head (it works!)
- Get storyboard/script approval



EXECUTION

- Audio is essential
- Rhythm & harmony
- Equipment depends on audience
- Higher quality = more resources





YouTube AGREEMENT

- GSA Cleared the path (legally)
- Each agency must sign agreement w/ Google
 - To do this contact Kay Morrison
 - Morrison.Kay@epa.gov
- Benefits include:
 - Partner channel: branding, 1 gigabyte files, no advertising, no promoted video
- Example: SSA



YouTube* Key Facts

- Allows streaming video to be embedded into websites
- Distributes 43% of video on the web*
- \$1,000,000/day in bandwidth costs
- 3rd most visited site on "the nets"
- Subsidizing innovation (e.g. Gaudi)
- Flash Video (FLV) Format
- YouTube accepts videos uploaded in most formats .WMV, .AVI, .MKV, .MOV, MPEG, .MP4, DivX, .FLV, and .OGG.
- Supports 3GP, allowing videos to be uploaded directly from a mobile phone.
- *This information comes from wikipedia

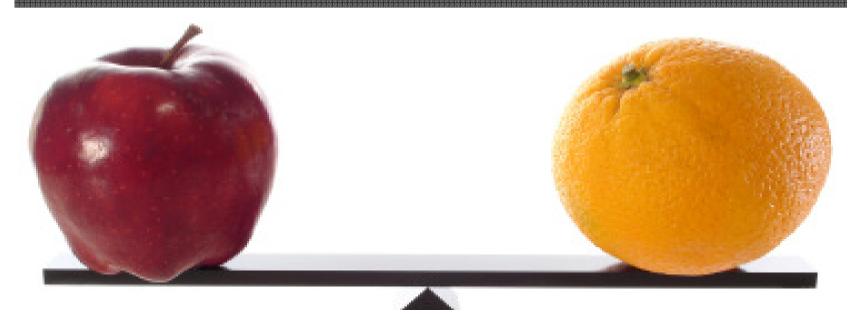


ONLINE SHARING

- Embedding video
 - Mpeg-4
 - MP4 is a Container Format
 - H.264 is a good codec to use
 - Subtitles: 3GPP Timed Text embedded in MP4
 - WMV Codec
 - Compressed video file format
 - (ASF Container)
 - Subtitles?
 - AVI is an old format, not good for streaming

EVALUATE

- Define what success is at beginning
- Open video commenting to public
 - (you'll learn something)
- Look at metrics
- Create list of "lessons learned" after each project
- Share with colleagues





AUDIO

Always do a sound check

- Onboard (build-in) sound -
 - faster & easier (but lower quality)
- Use external recording device
- External Microphones
 - Clap to synchronize audio & video
 - XLR, Bluetooth, USB

Microphones

- -Lavaliere for individuals
- Reduce noise, capture full frequency range
- Phantom powered vs. unpowered
- Low Impedance = less noise
- Consider polar patterns



VIDEO

- Screen capture s/w-(snapz pro) (ex mtrac video?)
- HDTV? Probably overkill
- White Balance
- 3 point Lighting
- Use large paper to bounce light
- Importance of tripod
- Zoom to focus lens
- Be cautious about zooming while taping
- Multiple cameras



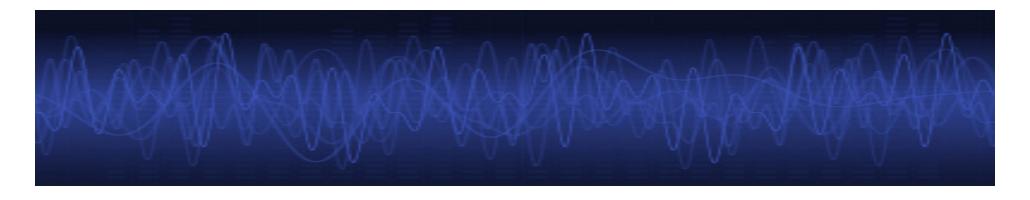
MULTIPLE CAMERAS

When possible, use same make/model camera

- Pros
 - Flexibility when editing can cover mistakes
 - Can be more dynamic
- Cons
 - Takes more time to rip footage
 - Editing applications must support multiple tracks
 - Takes more time to edit



AUDIO EDITING

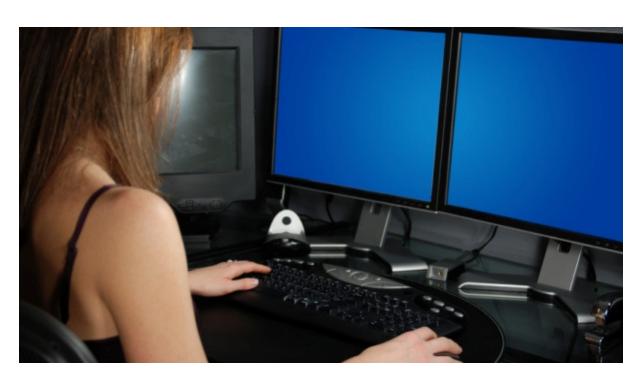


- Audacity (Free!)
 - Garage Band
- Soundtrack Pro
- Apple Final Cut Pro
 - Adobe Premiere
- http://en.wikipedia.org/wiki/Free_audio_software

VIDEO EDITING

- <u>iMovie</u>
 - Cheap
 - One track?
- Adobe Premiere
 - Mac and PC

- Final Cut Studio
 - Includes Livetype, Motion,
 Soundtrack Pro
 - Learning curve



QUALITY & TOOLS

- Quality: http://en.wikipedia.org/wiki/File:Youtubecompfull.png
- Tools:
 - Transcription Via <u>Gaudi</u> on YouTube
 - Live streaming
 - <u>Live Streaming</u> and Captioning Via CIT at NIH
 - Speech to Text Desktop Applications:
 - <u>Dragon</u>
 - MacSpeech



QUESTIONS/COMMENTS

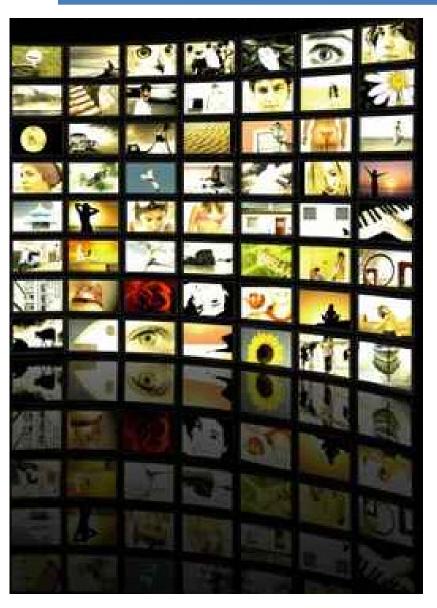


PLAN FOR FUTURE

- Change relationships between AV production staff and program staff
- Consider Innovative Technologies
- You can have high-quality user generated
 - content
- Others?



CONCLUSION



- Video is a great addition to an agency's communications arsenal
- No such thing as successful "low-effort" video
- YouTube is just a vehicle, but a very powerful one
- Video allows government messages to be easily shared